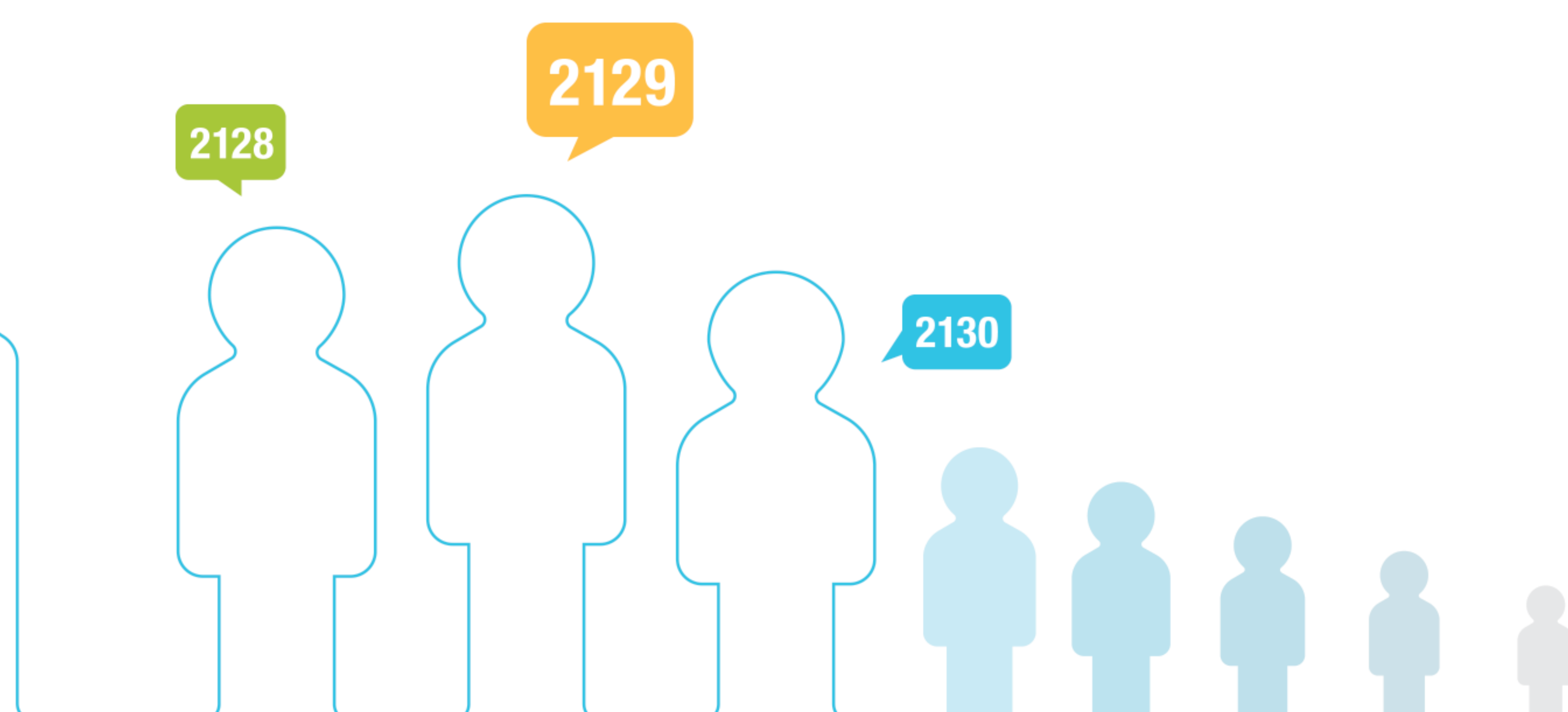




QB10

QUEUE MANAGEMENT SYSTEM

a solution for everyone

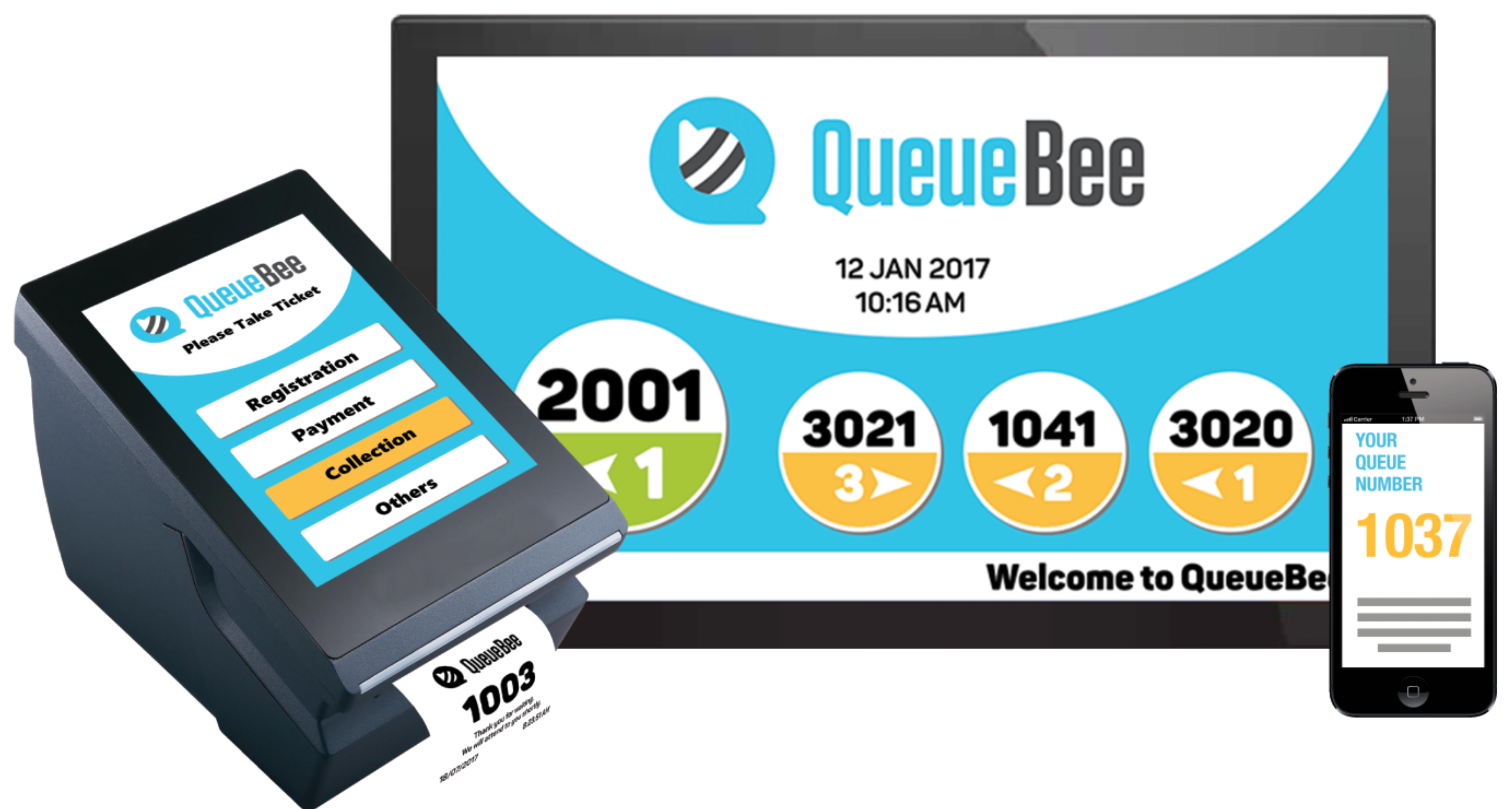


QUEUE BE EASY



so little
costs
yet so much
features
to start

Queue Management System



Web-based



Centralized



Wireless



Cloud Ready



Integrated



Mobile App

All QMS Requirements Neatly Fitted Into A Balanced And Optimized Package

- Robust & user-friendly system
- Fully web-based solution
- Organize queue systematically
- Scalability & upgradeability assured
- Seamlessly connected with mobile apps
- Integrated customer feedback module

A Solution For Everyone!

1

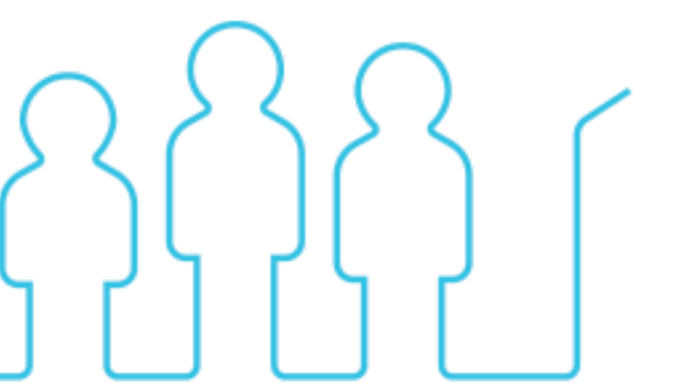
For **MANAGEMENT**
Comprehensive dashboard & reports

2

For **OPERATOR**
Ease of operation & multi-functional terminal

3

For **CUSTOMER**
Greater experience & hassle-free mobile queue



Statistics & Reports

QB10 provides comprehensive statistics and reports that managers will need to monitor for customer service health status. This fully web-based User Interface solution eliminates the need of any software installation & ease the administrator to generate all reports and charts at anywhere at anytime.



Mobile Queue

"QueueBee" Mobile Queue provides a queueing experience your customer never had before. It integrates seamlessly with conventional Queue System, giving real-time queue status on smart phone, allowing customer to queue remotely.

Paperless

ANDROID APP ON
Google Play

AVAILABLE ON THE
App Store



QueueBee
ALL-IN-ONE
SOLUTION

Customer Feedback Solution (CFS)

QB CFS is an instant customer feedback platform with top quality user interface which ensures a high customer response rate. This best-of-breed solution reveals the truth of customer satisfaction rate with comprehensive reporting tools and customer satisfaction trending analysis chart.



Dashboard & Content Management

QB10 comes with informative & real time dashboards that give an overview of Queue System at a glance. This dashboard allows easy and smooth navigation for instant access to Queue Information. Content management enables user quickly and easily publish different contents includes picture, video, text and web url.

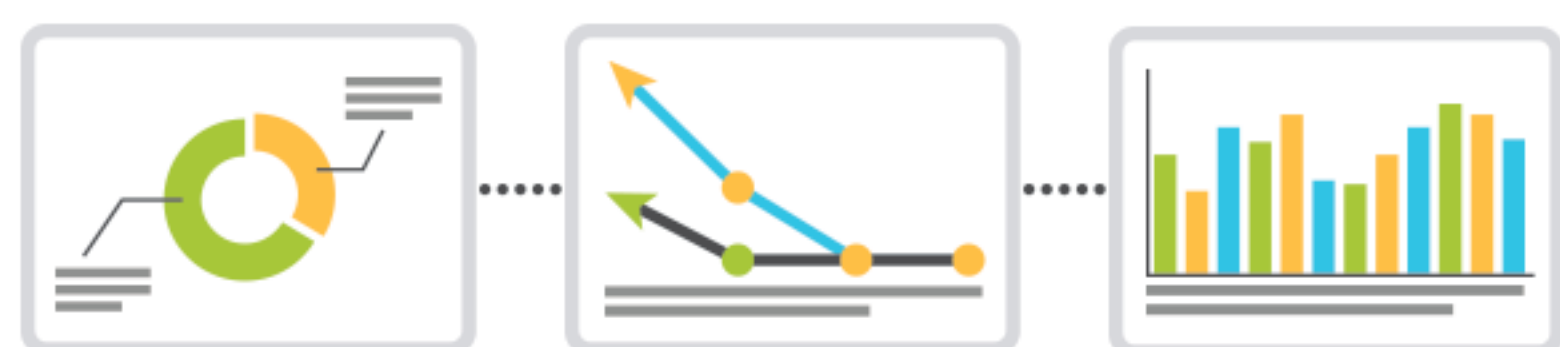


Technical Specification

COMPONENTS

QB10 Software (QB10-QCM)

- Fully web-based dashboard & comprehensive reporting tools.
- Integrated content management & mobile queue ready.
- Pre-installed in ticket dispenser or QueueBee processor (QB10-CPU).



Ticket Dispenser

- Built-in 80mm thermal printer
- Capacitive or infrared touch screen
- Customizable & multi-lingual user interface
- Desktop type (8 & 10 inch LCD)
 - i QB-TSP08
 - ii QB-TSP10
- Standee kiosk (10, 15 & 17 inch LCD)
 - iii QB-SK10
 - iv QB-SK15
 - v QB-SK17



Queue Display

- LCD counter/ room display (Customizable screen design)
 - i QB-CD07
 - ii QB-CD10
- LCD main display (Multi rows for different locations)
 - iii QB-MD16
 - iv QB-MD18
 - v QB-MD22
- Digital signage processor (Transform LCD TV for showing multimedia content with queue information)
 - vi QB-MMC1000



Call Terminal

- Call Customer sequentially or randomly
- Multi-functions : Transfer, Store, Unattended, Requeue, Q Alert, etc
- Web-based virtual call terminal
 - i QB-VCT
- 16 button LCD keypad
 - ii QB-CTKEYPAD
- 7 inch touch screen call terminal
 - iii QB-CT07



Feedback Terminal

- Capturing feedback via touch screen & mobile apps
- Customizable survey questionnaire & user interface
- Integrated advertisement module
- Desktop Type
 - i QB-CFT07
 - ii QB-CFT10
- Wall Mounted
 - iii QB-CFT18
 - iv QB-CFT22



Others

- Voice module (Voice announcement via external speaker while calling queue number)
 - i QB-VM01
- DC power supply (Power up the keypad, RJ45 connection)
 - ii QB-PWS06
- POE power supply (Power up the 7-16 inch queue display)
 - iii QB-POE04
 - iv QB-POE08



LAYOUT DIAGRAMS

